



## **VOLUSIA COUNTY ECONOMIC DEVELOPMENT COVID-19 SPECIAL BUSINESS & EMPLOYER EDITION**

Updated March 25, 2020

Online Version at [Floridabusiness.org](https://www.floridabusiness.org)

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### **INFORMATION AND GUIDANCE FOR BUSINESS AND EMPLOYERS**

#### ***VOLUSIA COUNTY GOVERNMENT OFFICE HOURS (New update)***

To support the state's efforts to reduce the spread of coronavirus, most Volusia County offices reduced public office hours until further notice.

The temporary public access hours are:

- Mondays: 8 a.m. to noon
- Tuesdays: 1 p.m. to 5 p.m.
- Wednesdays: 8 a.m. to noon
- Thursdays: 1 p.m. to 5 p.m.
- Fridays: 8 a.m. to noon

The new hours also apply to the Volusia Sheriff's Office on the fourth floor of the Thomas C. Kelly Administration Center.

Residents who need to do business with the county are encouraged to use [www.volusia.org](https://www.volusia.org) or contact offices by phone or email from 8 a.m. to 5 p.m. Monday through Friday. Some departments will provide appointment options for alternative hours.

#### ***FREE WEBINAR ON NAVIGATING COVID-19 – MARCH 26 (New update)***

- Join a panel of Grow FL expert leaders and CEOs in discussing how your business can navigate the challenges of COVID-19 at 11 a.m. Thursday, March 26.
- Register here: [Navigating COVID-19 webinar](#)

#### ***FLORIDA DEPARTMENT OF REVENUE (FDOR) ESTABLISHES DEDICATED COVID-19 TEAM (New update)***

- Contact the call center at [850-488-6800](tel:850-488-6800) or email [COVID19TAXHELP@FloridaRevenue.com](mailto:COVID19TAXHELP@FloridaRevenue.com) with tax-related issues pertaining to COVID-19
- FDOR encourages all taxpayers to conduct their business through online services. Visit [FloridaRevenue.com](http://FloridaRevenue.com) for information and answers to your questions.
- Use e-services applications on the website to file and pay taxes.

### ***IRS ESTABLISHES DEDICATED COVID-19 TAX RELIEF WEBPAGE (New update)***

- The IRS has established [a special section focused on steps to help taxpayers, businesses and others affected by the coronavirus.](#)
- This page will be updated as new information is available.

### ***PREVENT WORKPLACE EXPOSURE***

- [CDC resources for Businesses and Employers](#) and interim recommendations on [environmental cleaning and disinfection](#)
- [OSHA has developed interim guidance](#) procedures

### ***TAKE THE EMERGENCY BUSINESS DAMAGE ASSESSMENT SURVEY***

- [Business Damage Assessment survey](#) – The survey will evaluate businesses affected by COVID-19.
- For assistance with the survey, email [Emergency Support Function](#).

### ***FIND SBA GUIDANCE AND LOAN RESOURCES***

- Small business owners in Florida are currently eligible to apply for the [SBA Economic Injury Disaster Loan](#). The loan program provides small businesses with working capital loans of up to \$2 million. NOTE: The page to apply for the disaster loan is currently undergoing planned maintenance. Check back frequently. (New update)
- [Programs and resources](#)
- SBA [disaster assistance](#) in the form of low-interest loans to businesses, renters and homeowners in regions affected by declared disasters.
- [Government Contracting Guide](#) (New update)
- North Florida District Office to host calls on Economic Injury Disaster Assistance Program on March 26. (New update)
  - **Session 1:** 10 a.m. - 11:30 a.m. (EST). Call in information: 202-765-1264; Passcode: 652349583#
  - **Session 2:** 3 p.m. - 4:30 p.m. (EST). Call in information: 202-765-1264; Passcode: 701722320#

### ***SMALL BUSINESS EMERGENCY FUNDING AVAILABLE***

- [Florida Emergency Bridge Loan Program](#) – Available to small business owners in all Florida counties that experienced economic damage.
- Application period opens March 17 and runs through May 8, 2020.

### ***SUPPLY CHAIN DISRUPTION PLANNING***

- [Access the FloridaMakes network online](#) to review a checklist of current or suspected future supply chain disruptions considerations.

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## **GENERAL INFORMATION ON COVID-19**

- Up-to-date [Florida Department of Health information and guidance on COVID-19](#)
- FLDOH dedicated COVID-19 24 Hour Call Center: [\(866\) 779-6121](#)
- Email inquiries: [COVID-19@flhealth.gov](mailto:COVID-19@flhealth.gov)
- [CDC COVID-19](#) updated information and advisories
- U.S. Department of State [current travel advisories](#)

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## **VOLUSIA COUNTY BUSINESS RELATED ASSISTANCE**

For COVID-19 related business assistance from the [Volusia County Division of Economic Development](#), call [386-248-8048](tel:386-248-8048) or e-mail [doed@volusia.org](mailto:doed@volusia.org).